

District 19 CSB

SAME DAY ACCESS

Do you need services for mental health or substance use?

Do you need services for intellectual or developmental disability?

Our Same Day Access (SDA) program is the initial point of contact for information and referrals for all services offered at District 19. No appointments required. You can walk in to District 19 CSB and see a clinician on the same day during the days and hours identified below.

Petersburg Counseling

20 W. Bank Street
Suite 8 (first floor)
Petersburg, VA

(804) 862-8002, ext. 3047
(804) 862-8037 [fax]

Monday – Friday
8:30am – 2pm

Emporia Counseling

1101 Greensville County Circle
Emporia, VA

(434) 348-8900
(434) 336-1027 [fax]

Tuesdays & Wednesdays
8:30am – 1pm

Hopewell/Prince George Counseling

4910 Prince George Drive
Prince George, VA

(804) 541-8660
(804) 452-4143 [fax]

Wednesdays
9am – 2pm

We are here to serve you, and sometimes help takes time.

The process could take a minimum of 2 hours

Bring the following items along for services:

- A Picture ID
- Social Security Card
- All insurance cards, including Medicaid and Medicare. If you don't have insurance, you **MUST** provide proof of income at time of service, to include household income. Examples: pay stubs, Social Security Benefits statements, Unemployment, Self-Employment/1099, W-2 Forms, Retirement or Pension statements.
- Co-payment, if applicable.
- **ALL** medications or a current list of **ALL** medications
- Legal guardian/custody documentation
- **If bringing children:** Please stay with your child. Bring the Name and SSN of the person responsible for the child's service fee.
- Name, address, and phone numbers of all treatment providers
- Name, address, and phone number of emergency contact
- For ID/DD services: a psychological report (bring a copy or request a copy be sent to D19)
- For follow-up services after hospitalization, bring hospital discharge paperwork (hospitals can fax all discharge information for individuals being referred to D19 for services)

For questions,
call SDA Intake

(804) 862-8002, ext. 3047

For Behavioral Health Emergencies,
call D19 Crisis

(804) 862-8000 or
(434) 634-2020 [Emporia]

DISTRICT 19 CSB
20 W. Bank Street
Petersburg, VA 23803

(804) 862-8002